STATE OF IOWA

DEPARTMENT OF COMMERCE

UTILITIES BOARD

IN RE:

OFFICE OF CONSUMER ADVOCATE,

Complainant,

DOCKET NO. FCU-03-45

VS.

NET PAGE NOW,

Respondent.

ORDER APPROVING SETTLEMENT AGREEMENT AND ASSESSING CIVIL PENALTY

(Issued March 10, 2004)

On February 25, 2004, the Consumer Advocate Division of the Department of Justice and Net Page Now, including its parent, subsidiary and affiliated companies (Company), filed a settlement agreement and joint motion for approval of the settlement agreement. No one filed an objection to the settlement agreement.

The settlement agreement provides, among other things, that the Company will pay a civil monetary penalty of \$500 due 30 days after entry of a Board order approving the agreement.

The settlement agreement is reasonable in light of the record, is consistent with applicable law, is in the public interest, and should be approved.

199 IAC 7.2(11).

IT IS THEREFORE ORDERED:

- 1. The joint motion for approval of the settlement agreement is granted and the settlement agreement filed by the parties on February 25, 2004, is approved.
- 2. Pursuant to Iowa Code § 476.103 (2003) and the settlement agreement, the Company is assessed a civil penalty in the amount of \$500. The civil penalty is due in the office of the Executive Secretary of the Board within 30 days of the issuance of this order.

UTILITIES BOARD

/s/ Amy L. Christensen
Amy L. Christensen
Administrative Law Judge

ATTEST:

/s/ Judi K. Cooper
Executive Secretary

Dated at Des Moines, Iowa, this 10th day of March, 2004.